
Sent: Monday, November 10, 2025 3:27 PM
Subject: Board Meeting Format & Community Feedback

LETTER TO THE COMMUNITY:

Dear Niguel Shores Residents,

Over the past week, many of you have shared feedback regarding the recent communication about transitioning our Board meetings to a Zoom-only format. I appreciate everyone who took the time to express their thoughts — whether online, by email, or in person at our November 5th meeting.

My goal has always been to support transparency, participation, and respectful engagement within our community. While the intent behind exploring a virtual format was to encourage accessibility and also help protect our volunteer Board members from increasingly challenging interactions, it is clear that our community strongly values the tradition of in-person Board meetings.

I also recognize that sharing this information on Facebook ahead of the mailed notice caused frustration. That sequencing was not ideal, and I apologize for that. I believe strong leadership includes being willing to listen, adjust, and acknowledge when something could have been handled better — and I am never afraid to do that. Going forward, we will ensure that important announcements are communicated in the most consistent and appropriate manner.

After listening to homeowner input and reflecting on what best supports our community, we will continue to hold Board meetings **in person at the Clubhouse**. At the same time, we will enhance our hybrid technology so that both homeowners and Board members can participate virtually when needed — including those who are traveling or, on occasion, feel uncomfortable attending in person. Our goal is to ensure clear audio, reliable video, and an inclusive, high-quality experience for everyone.

We are fortunate to live in a community that cares deeply and participates passionately. Constructive dialogue helps us make better decisions. At the same time, I want to encourage a tone of respect — both online and at meetings. Healthy disagreement is part of a well-functioning community; personal attacks or hostile behavior are not. We can debate issues without devaluing one another, and I remain committed to fostering a civil and productive environment for residents, staff, and volunteers.

Thank you again for your engagement, your honesty, and your commitment to preserving what makes Niguel Shores special. I look forward to seeing many of you at our next meeting on **Wednesday, November 12th**.

Warm regards,
Mark Russell
President, NSCA Board of Directors