



Niguel Shores Community Association
33654 Niguel Shores Drive
Dana Point, California 92629-4221
(949) 493-0122 • Fax (949) 388-7892

Resident Feedback

1. What was the date of your contact with Niguel Shores?

2. What was the name of the staff person that assisted you, if known?

3. What was your method of contact with Niguel Shores?

- | | |
|------------------------------------|------------------------------------|
| <input type="checkbox"/> Email | <input type="checkbox"/> Letter |
| <input type="checkbox"/> Internet | <input type="checkbox"/> Telephone |
| <input type="checkbox"/> In Person | <input type="checkbox"/> Other |

4. How would you rate the quality of service that you received?

- | | |
|------------------------------------|--------------------------------------------|
| <input type="checkbox"/> Excellent | <input type="checkbox"/> Satisfactory |
| <input type="checkbox"/> Very Good | <input type="checkbox"/> Needs Improvement |

5. Did staff take the time to answer all of your questions, or refer you to someone who could?

- | | |
|------------------------------|-----------------------------|
| <input type="checkbox"/> Yes | <input type="checkbox"/> No |
|------------------------------|-----------------------------|

Comments: _____

6. What date did you receive a response _____ and was it in a reasonable amount of time?

- | | |
|------------------------------|-----------------------------|
| <input type="checkbox"/> Yes | <input type="checkbox"/> No |
|------------------------------|-----------------------------|

Comments: _____

7. Are there any additional comments that you would like to share?

Optional:

Name: _____ Address: _____
City: _____ State: _____ Zip: _____
Email: _____ Phone: _____

Would you like a follow-up call or email response? Yes No