

WATER DISTRICT

April 9, 2015

Board of Directors

State of Emergency **Governor Brown Issues Executive Order**

Wayne Rayfield President

Dear Valued Customer,

Rick Erkeneff Vice President

Dick Dietmeier Director

Dennis Erdman Director

William Green Director

On April 1, 2015 Governor Brown issued Executive Order B-29-15 mandating a statewide 25 percent reduction in potable urban water usage, compared to 2013, through February 28, 2016 as well as additional water conservation measures. At a Special Meeting on April 7, 2015, the South Coast Water District Board of Directors set Level 2 Water Shortage - Water Supply Warning per District Ordinance No. 206, as amended, effective April 22, 2015. Additionally, by July 1, 2015 our water supplier will be placing significant restrictions on the amount of water we can purchase - a real reduction, not a goal.

What does this mean regarding water conservation within our District?

Reducing potable water usage by 25 percent compared to 2013.

Irrigation of landscaping continues to be limited to one day per week through October 31, 2015, applicable to all potable water sprinkler systems (manually-operated or with a controller/timer). Please ensure potable water sprinkler controllers/timers, are set to water only one (1) day a week, before 9 a.m. and/or after 5 p.m. with a maximum limit of 10 minutes of watering per sprinkler station/zone, and no run-off.

WATERING DAYS

Residential: Mondays Only

Businesses, Government, Schools, HOAs: Wednesdays Only

- Leaks, breaks, or malfunctions in water users' pipelines, fixtures, or facilities must be corrected within two (2) business days.
- No filling or refilling ornament lakes and ponds.
- No fill or refilling residential pools or spas.
- No hosing or washing down vehicles including autos, trucks, vans, buses, motorcycles, boats, and trailers except at a commercial car washing facility or by a commercial mobile detailer that uses its own source of water.
- Recycled water must be utilized to the maximum extent feasible for irrigation of parks, golf courses, landscaping within Homeowner Associations, sports fields, commercial, industrial, and institutional property, including schools, campuses, hospitals, resorts, and hotels*. Where existing recycled water mains, or those installed in the future, can reasonably serve these facilities, the foregoing customers will be given a reasonable amount of time to connect to recycled water mains as directed by the District. (*Certain areas are subject to approval by the State of California and County of Orange, Health Care Agency).
- The District will only issue Will Serve and/or Plan Check approvals for:
 - New construction of homes and buildings where potable water outside irrigation is delivered by drip or micro-spray systems, or recycled water is used.

Mailing Address: P.O. Box 30205, Laguna Niguel, CA 92607-0205

Street Address: 31592 West Street, Laguna Beach, CA 92651

Fax: (949) 499-4256 Phone: (949) 499-4555

 New multi-unit residential construction where each unit has an individual/dedicated water meter employing automatic meter reading technology.

What can you do right now?

- If you irrigate your lawn using potable water with a sprinkler system, personally ensure your controller is set to water only one day a week for a maximum of ten minutes per station.
- Change out your old sprinkler heads to high efficiency nozzles (rebate available).
- Convert your turf to California-friendly landscape or artificial turf (rebates available).
- Change out your old toilet to a low flow toilet (rebates available).
- Change out your old washing machine to a high efficiency model (rebates available).
- Ensure your shower heads are high efficiency, low flow models.
- Use a commercial car/vehicle wash.
- Fully load dishwashers and washing machines before operating.
- If you observe someone not employing water conservation practices and would rather not speak to them directly, call our Customer Service line at (949) 499-4555 ext. 1.
- Ask the many entities you encounter daily that have large areas of turf, if they are using recycled water for irrigation.

Visit scwd.org/conservation for information about rebates and how to apply.

We will be carefully monitoring the amount of potable water we collectively use district-wide and provide a monthly report to the state. We will include in our monthly Bill Insert a gauge showing how we are collectively doing achieving the 25 percent reduction in potable water usage. Please keep in mind, approximately 50% of our potable water goes to irrigating outside landscaping. We cannot sustain such use in the future.

Sincerely,

Andrew Brunhart, Ph.D., P.E.

General Manager